

How will YOUR business rise from the ashes?



Business – Real Estate

Real Estate Agent

Event – Fire

- Fire, as a result of arson, at insured premises caused extensive damage
- The premises had recently undergone renovation, which included repainting, addition of a new telephone system and a new computer system



Response

- Relocation
 - Insured was able to relocate to temporary premises within 5 days
 - The new premises was set up with computer screens and the telephone system had been changed over to the new premises within the week
 - Signage redirected customers to the new premises
 - Operations recommenced 6 days after the interruption
- First claim payment was made 7 days after the incident
- Insured suffered disruption to turnover as a result of relocation and reimbursed by IUA policy for loss of turnover suffered over the entire indemnity period.
- Total Claims Payments in excess of \$100,000